In this resource you will see references to Health and Social Care Partnerships. These partnerships were created in April 2016 and are the organisations formed as part of the integration of services provided by Health Boards and councils in Scotland. They are responsible for the planning, funding and delivery of a range of community health services and social work/social care services.
Introduction

For the purposes of this guide, ‘younger’ means under the age of 65. This reflects how most welfare benefits and health and social services are currently organised.

Dementia is the general term for a range of brain disorders that can affect all aspects of memory, thinking and behaviour.

It’s not just older people who develop dementia. You may be reading this because you or someone you know has been diagnosed with dementia at a much younger age.

You may be feeling a range of emotions. Shock, disbelief and even relief can all be natural responses to a diagnosis of dementia.

Getting a definite diagnosis can make it easier to get support and advice. You can start making decisions, find ways to manage some of the symptoms and discover how to live well with a diagnosis.

Everyone in Scotland is now entitled to a minimum of a year of support after diagnosis. Ask your doctor or contact Alzheimer Scotland for more information.

‘Getting early intervention, getting an early diagnosis is the best way.’

‘There was just doubt and fear about what was going to happen.’

‘It was a relief to get the diagnosis and know what was wrong and how to get help.’
You will most likely want to know where you go from here, what others in this situation have found helpful and what support is out there.

You might be reading this because you suspect you may have dementia. At this stage, it could be useful to read *Worried about your memory?*, a booklet from NHS Health Scotland that gives practical advice and information for anyone concerned about their memory. [www.healthscotland.com/documents/3250.aspx](http://www.healthscotland.com/documents/3250.aspx)

You can also ask for a copy from Alzheimer Scotland’s 24-hour Freephone Dementia Helpline on **0808 808 3000**.

About this publication

This publication has been written in discussion with people who have a diagnosis and their families. It includes information that they felt was helpful or would have been helpful to them at the time of their diagnosis of dementia. It is specifically written for younger people with dementia and their families.

This publication addresses some of the questions you may have about a diagnosis of dementia at a younger age. Each section looks at a different aspect of your life and suggests ways to adapt to any changes you may face.

‘Now I’m in a better place for dealing with it ... dementia is not that bad, nasty thing that it was, because I know how to handle it.’
Introduction: at a glance

• This publication is for younger people with dementia – those who are under 65.

• It includes information that people with dementia and their families found helpful around the time of diagnosis.

• There is a DVD at the back of this booklet.

• There is life after a diagnosis of dementia – it just might mean you have to make adjustments.

• You are not alone – there are many people who can, and will, help you according to your individual and cultural needs.

‘Before I used to be frightened about the future – now I just take every day as it comes. It’s not the end of the world – there’s life after dementia.’
What is dementia?

There are over 100 causes of dementia (most of which are very rare) and it is possible to have more than one kind of dementia at the same time. Different types of dementia can have different symptoms but what they all have in common is that the brain cannot work as well as it should. Around 90,000 people in Scotland have dementia.

Everything we do is controlled by our brain. It analyses and makes sense of what we see and hear. It helps us to do things like think, move, taste, smell, speak and write. It contains all of our memories and determines how we see ourselves in the world.

When someone has dementia, it is because some of the brain cells are damaged and dying. This affects how we are able to remember, think and act. This is why it is more difficult to manage everyday activities.

These changes can be gradual. Although it may become difficult to continue with some of the usual activities, it can be possible to rediscover other things to enjoy – for example painting, walking or listening to music.

Alzheimer’s disease is the most common form of dementia overall, but there are rarer types of dementia.

Appendix 1 on p. 82 outlines the most common types of dementia and the possible symptoms and treatment.

People can live for many years with dementia. This will vary from person to person and will depend on many things, like the type of dementia and whether or not they have other health conditions.

Every person with dementia will experience it differently.

At the moment there is no cure for dementia but a lot can be done to help cope with the various symptoms.
Is dementia inherited?

This is a complex question. Most forms of dementia are not inherited, although genetics can play a part. This is more common in younger-onset dementia. If you have a family history of dementia and would like further information you should discuss this with your GP or consultant.

‘It’s not taboo any longer, you can say right out you’ve got dementia - you can get help.’
What is dementia? at a glance

• There are various forms of dementia and many symptoms.
• Damage to the brain caused by dementia makes everyday activities more difficult.
• Every person with dementia experiences it differently.

‘It’s important to accept who you are. I can’t remember what it was like before my diagnosis. This is who I am now ... quick to laugh, quick to cry.’
Keeping well and connected

Family and friends

Dementia may affect people in your life in different ways. You may have young children or teenagers, parents who need care and support themselves, a partner with responsibilities and commitments, and a wide circle of friends.

There may be local services offering counselling that you, your family and friends would find helpful at the time of diagnosis and later on. Your doctor may be able to refer you to get this sort of support.

Try to start talking openly about dementia. Your family and friends may not know what’s important to you, and how you can help each other, until you talk about it. You can also discuss the possible impact of any symptoms you may have. Appendix 1 on p. 82 outlines the common effects of different types of dementia.

Some people or communities can find it difficult to speak about a diagnosis of dementia, as it is sometimes viewed with fear or misunderstanding. It is important to share experiences and to raise awareness of dementia and what helps to live well with a diagnosis.

Further information


Counselling & Psychotherapy in Scotland (COSCA) provides information on counselling and psychotherapy services near you. www.cosca.org.uk

The British Association for Counselling & Psychotherapy can also direct you to qualified experts in your area. www.bacp.co.uk
Children
You may have children who live with you, or are still dependent on you if they have left home. Even if you have not spoken to them about it, they will probably have noticed changes in you caused by dementia.

It will reassure children if you can involve them in family decisions – however young they are – and explain what’s happening as much as possible.

It may take time to sink in and children will respond in different ways.

Try to answer their questions honestly. Even if your answer is ‘I don’t know’, it is better than saying nothing.

‘My family – I come from a big family. They’re all very good. They understand things and make all sorts of allowances for us. If we go for a meal or go to a party in someone’s house and the party’s in full swing – we’ll leave. They understand we’re leaving and why we’re leaving.’

‘I’ve still got my mum so I’m still able to do things with her, do activities with her, say “I love you mum” and give her a hug.’
Tips on talking about dementia to family and friends, especially to children

- Keep it simple, use everyday words and avoid jargon.
- If something isn’t understood, try to explain it using different words.
- Don’t make light of their fears, especially if they’ve noticed changes in you and have come to their own conclusions.
- Don’t make promises you can’t keep.
- Make it clear that it’s OK to ask you questions and to tell you how they feel.
- Let them know how they can help, in real terms, like reminding you to take your keys and phone when you go out.
- Talk about the things you can still do together.
- Don’t be afraid to use humour when you’re talking about dementia. It can ease tension and reassure someone that laughter is still part of your life and the relationship between you.

Further information

NHS Health Scotland, Understanding dementia: A guide for young carers.

The Mental Health Foundation guide, The milk’s in the oven, suggests ways to talk to children about dementia.
www.mentalhealth.org.uk/publications/milks-oven

Children may find Carers Trust online communities and local support groups for young carers helpful.
https://carers.org
Your partner
It is important to talk about the impact of dementia on your lives and the decisions and choices you can make together. You and your partner need time for yourselves and to see your own friends.

Dementia may have an emotional and physical impact on the sexual feelings, desires and needs of both you and your partner. It may be helpful to talk things over with your partner. If you feel you need to, speak to a professional such as a counsellor.

Further information
Alzheimer Scotland information sheet, Sexuality and dementia. Go to www.alzscot.org or call the Dementia Helpline on 0808 808 3000.

Relationships Scotland can provide relationship counselling, sex therapy and support. www.relationships-scotland.org.uk

‘The most wonderful counsellor came out to our house and talked to us. The counsellor just normalised the situation for us and invited us to a therapeutic group - it was amazing.’
On your own?

You may not currently have a partner or close family, but you may have a circle of people around you, including friends, neighbours and work colleagues, who will be able to support you following your diagnosis.

You may be an active member of your religious organisation, sports clubs or special interest societies linked to your hobbies. Or you may be involved in support groups because of personal circumstances.

It’s important to stay in touch with people. News of your diagnosis may reassure people who have noticed changes in you.

It may be difficult to talk about what changes your diagnosis could mean for your relationships with people, especially at first, and to ask for help, but you still share a history and things in common.

If it feels uncomfortable to talk about your symptoms, it can be easier to focus on what practical support would help you carry on doing things together, like the offer of a lift if you no longer drive.

Further information

Alzheimer Scotland booklet, Friendship and dementia. Go to www.alzscot.org or call the Dementia Helpline on 0808 808 3000.

‘I still go my walks with my dog, look after my cat, see my friends. I think it’s important that I do as much as possible for myself for as long as possible, for my self-esteem, and probably my pride and me.’
Keeping active

Being socially active has considerable benefits for your physical, emotional and mental health, as well as your general wellbeing. A diagnosis of dementia may also prompt you to do things you’ve always wanted to, or visit favourite places.

Some things may take more planning and require some help and support. You may find you don’t want to go out as much, or prefer quieter and less busy places.

Focus on what you like doing and don’t worry about making mistakes. Humour can sometimes be a good way of managing situations.

Being active regularly with others will keep you physically fit and socially active, but some change may be helpful, like going swimming when the pool is quieter.

‘Some of his friends to this day have been absolute diamonds, they understand the situation and they’re great. They are absolutely wonderful.’

‘There is a great tendency to feel a bit isolated and make yourself isolated. You’ve really got to push hard and make sure that you live a kind of normal life ... seeing friends and so on.’
Recording your life story

You could make a personal record of your experiences. Creating a ‘life story’ is a fun activity you can do with family and friends to share your memories. This could be an opportunity to talk about your likes and dislikes.

Your life story collection could include personal photos and videos, favourite objects, music, poetry, films, and even smells (like soap or perfume) or textures (such as sofa materials). Include anything that is special to you and triggers certain memories and emotions.

‘A social worker came in to see her and sat with her asking questions about her life when I wasn’t there. She developed a life story book and it ended up being a history of my wife’s life, along with all her likes and dislikes. I learned things about my wife that I hadn’t known about before. It was fantastic.’
Holidays and outings

When planning holidays or trips, you will need to tell travel and medical insurance companies about your diagnosis and you may require a doctor’s letter. Some insurance cover makes specific provision for dementia.

Make the most of what you’re entitled to. You may get concessionary rates or free entry to lots of places, including sports venues, cinemas, theatres, museums and galleries, as well as National Trust for Scotland and Historic Scotland sites. And there are ‘benefits’ other people can share. If they take you to a football match, for instance, their ticket may cost less as your ‘carer’ – and you might get better seats. You may have to show that you qualify for discounts, perhaps by providing evidence of a qualifying benefit.

A diagnosis of dementia may also entitle you to discounts for some travel, and offers of extra help when flying or using trains and coaches. There’s more information in Getting around on p. 42.

Further information

Alzheimer Scotland information sheet, Travel and holidays. Go to www.alzscot.org or call the Dementia Helpline on 0808 808 3000.

Dementia Adventure specialises in holidays for people with dementia. Call 01245 237548 or visit www.dementiaadventure.co.uk

‘Holidays just take a little bit more organising.’
New connections

A diagnosis of dementia doesn’t stop you forming new relationships, including friendships with other people with dementia.

You may have other things in common and also find it a great relief to talk freely with someone who shares similar experiences of dementia. Your partner or family members might also benefit from meeting with other carers in a similar situation.

You may also make new friends through online communities for younger people with dementia and carers. You could create your own web forum or blog to get in touch with people of your age with dementia. This may be particularly helpful if you live in a remote or rural area where it is difficult to meet up in person.

Be aware that people in online communities may have different symptoms from you, be at a later stage or live in another country. Don’t assume that you’ll have the same experiences, good or bad. If you’re online, consult someone you trust to ensure you stay safe. Never give your personal information out to someone online.

Getting involved as a volunteer or charity fundraiser can also expand your social circle, maintain your skills and put your experience to good use too.

Further information

The Scottish Dementia Working Group (SDWG) is the independent voice of people with dementia within Alzheimer Scotland. www.sdwg.org.uk or call 0141 410 1171.

Talking Point is an Alzheimer’s Society online forum for people with dementia and their carers across the UK. forum.alzheimers.org.uk

The National Dementia Carers Action Network (NDCAN) is a national campaigning group. Members have personal experience of caring for a person with dementia. www.alzscot.org/ndcan

Volunteer Scotland. See www.volunteerscotland.net
Keeping well and connected: at a glance

• Relationships may change after your diagnosis – you’re still the same person but you might need more help and support.

• Try to talk about dementia openly and involve children in family decisions.

• You can still have fun with family and friends, and enjoy activities together.

• Creating a ‘life story’ is a good way to share and record precious memories.

• It’s important to stay connected to a range of people and keep active in your community.

• You may develop new friendships, including with other younger people with dementia.

‘We also link in with the support group that we have - we meet up with their partners and themselves once a month as well, for the supper club, which is really good because it’s something we’d all do normally.’
Home

Living well with dementia includes feeling safe and independent in your own home.

Owning or renting your home

Get financial advice early on about the cost of staying in your home. There may be changes you want to make, for example, adding your partner to the deeds of your property. Solicitors who specialise in helping people with conditions like dementia can advise on property ownership and rental agreements.

Check the small print of mortgage protection insurance or other cover relating to your home. A diagnosis of dementia may mean you can make a claim.

If you rent property, you already have certain legal rights as a tenant when dealing with landlords and letting agents, and additional protection because of your diagnosis. These extra rights include having ‘reasonable adjustments’ made, like painting doors a darker colour so they are more visible. You can contact your local Citizens Advice Bureau, Shelter Scotland or your local authority for advice about this.
Adapting your home

Simple changes to your home can make it easier to manage.

Depending on your circumstances, your Health and Social Care Partnership may have a duty to provide you with aids and adaptations. You can ask for an occupational therapy assessment to determine what help you might be entitled to.

You may have already done things like fitting smoke alarms, bath rails and non-slip mats, and security systems like door chains and spyholes.

An occupational therapist, who you can access through your Health and Social Care Partnership, can advise on what would be most helpful, based on your needs, wishes and general circumstances. Health and Social Care Partnerships will sometimes pay for alterations and equipment.

Further information

Alzheimer Scotland and Law Society of Scotland can provide details of suitable solicitors and law centres near you. Go to www.alzscot.org, call the Dementia Helpline on 0808 808 3000, or visit www.lawscot.org.uk

Shelter Scotland can advise on your rights if you rent your home. Go to scotland.shelter.org.uk or call 0808 800 4444.

The Citizens Advice Bureau can advise on your rights if you rent your home, as well as answer questions you have about other benefits or help you may be entitled to. www.citizensadvice.org.uk/scotland

The Legal Services Agency mental health legal representation projects (Strathclyde, and Edinburgh and the Lothians) support people with dementia and their families. Isla.org.uk
Layout and alterations

What alterations to the design and layout of your home will help you most will depend on your needs. Simple things can help you and make your home safer for everyone.

- A downstairs bedroom and bathroom, a wet room, or a ramp instead of steps outside, can help with mobility and balance problems.
- Clear pictorial signs on doors to the kitchen or toilet may help you find your way around the house.
- Strongly contrasting plain colours for things like door frames and walls, or walls and carpets, may be helpful.
- Reduce clutter on surfaces and leave only essential items on worktops.
- Repair loose banister rails and ragged carpet edges and remove rugs so there’s less risk of slips and trips.
- Rearrange furniture and fit electric night lights so you don’t bump into things at night.
- Install extra lights and stronger bulbs for good, even lighting, especially on steps and stairs.

Further information

Care and Repair Scotland offers advice and assistance to disabled property owners and people over 60 who are homeowners, tenants who rent from private landlords or crofters. www.careandrepairscotland.co.uk
Aids and equipment

Tools and equipment to help you do something are often referred to as ‘assistive technology’. This can include simple tools, like prompting devices that play messages at pre-set times and handheld locators to find misplaced items. Things you might use anyway, like large-dial clocks or talking books, can help if dementia affects your sight.

‘Telecare’ refers to equipment and services to keep you safe but independent and can be particularly helpful if you live on your own. Telecare equipment can sense risks like smoke or gas and will know if you fall. It will automatically contact someone to come to your assistance. This may be accessed through your Health and Social Care Partnership. There may be a charge for this service.

There are also ‘environmental control systems’ that operate domestic appliances and things like lighting by remote control, as well as ‘activity monitoring systems’ that monitor movement around your home through sensors.

Decisions about changes to your home should involve everyone who lives there to get the right balance between living your life as you choose and keeping safe.

You may not need technology to help you, particularly at first, but each person is different. For example, do you need a device to switch off the cooker if you forget, or is it just as effective to put a clear reminder nearby? Do what you need to encourage you to carry on doing the things you like.

‘I use my mobile phone reminders all the time. It really helps.’
Changing accommodation

A diagnosis of dementia may prompt you to think about your current living situation, taking into account how changes may affect you in the future. Some people find moving into different accommodation at an early stage in the dementia journey allows them to live independently for longer with support available if they need it.

Accommodation is available with built-in assistive technology, such as monitoring systems and alarms.

Further information
Information on funding for housing adaptations.
www.gov.uk/disabled-facilities-grants

‘We had to move from a tenement to a low-level house. It was difficult to move but the support we had was invaluable in helping us adjust to our new surroundings.’
Are you homeless?

A diagnosis of dementia makes it especially important that you have secure accommodation and support. Homelessness covers staying with friends, or in a hostel, bed and breakfast or property in poor condition. Under new legislation, individuals have the right to a permanent home.

Talk to your local social work department, especially if you are worried about maintaining your tenancy or paying your rent.

Further information
Shelter Scotland helps over half a million people a year struggling with bad housing or homelessness – and campaigns to prevent it in the first place. It also provides information on disabled people’s housing rights. Call its free advice line on 0808 800 4444, or visit scotland.shelter.org.uk

‘I was very worried that I would become homeless when my mother who supported me went into hospital. Now I have a support worker, someone who helps me so I can stay at home.’
• It is a good idea to talk about housing needs and plans for the future.

• Alterations to your home can make life easier and safer for everyone.

• There may be funding available for home improvement.

• There are lots of different types of aids and equipment you may find helpful.

• You might consider making changes to where you live or may think about moving.
Health

It is important to look after your health following a diagnosis of dementia. Your usual health checks (such as blood pressure, cholesterol, eye tests and dental check-ups) can help you keep fit and well, and better able to cope with symptoms of dementia.

As someone with a diagnosis of dementia you should have a review of your condition at least every 15 months by your GP or practice nurse.

You may also be within the age range for health screening (such as breast screening, cervical screening or a prostate exam) so it is important for you to continue to take part in tests and attend appointments.

Other conditions and disabilities

If you have other conditions and disabilities, consider the impact dementia and possible symptoms may have on how you manage them. Your doctor and other health professionals can help.

Speak to your doctor if you have any particular health concerns, like hearing loss or worsening eyesight. Dementia can affect visual processing so it’s harder to perceive depth and contrast, for instance. An eye health check is recommended every two years under the age of 60, and annually for those 60 or over. Specialist support, like low-vision clinics, can help overcome problems due to sight loss.

Staying connected with other people who share and understand your condition or disability can provide practical and emotional support.

Check whether or not drugs prescribed for dementia will affect other medication and if side effects might have a particular impact on your condition or disability.
Wellbeing

Improving your overall wellbeing will make you more physically and emotionally resilient and better able to deal with dementia.

Wellbeing means feeling good about yourself as an individual and enjoying the things that give meaning to your life. You may find counselling and therapy helpful, especially as you and your family come to terms with the diagnosis. Your doctor should be able to refer you.

Spiritual faith is important for some people, whether through religious involvement, a sense of spirituality from spending time with loved ones, enjoying nature or meditation.

Don’t push yourself too hard, listen to your body if it’s telling you to rest, and ensure you are getting enough sleep. Get the balance right though – giving up your favourite activities may leave you feeling low.

Further information

Deaf Action leaflet, Dementia and deafness: What you need to know. www.deafaction.org

Deaf Connections and Alzheimer Scotland have developed a British Sign Language DVD to help deaf people with dementia. www.deafconnections.org

Royal National Institute of Blind People (RNIB) offers advice on dementia and sight loss. www.rnib.org.uk
Stress, depression and anxiety

A diagnosis of dementia can cause a variety of emotions for you and for your family and friends. Remember, these are all natural reactions, but it is important to recognise if these emotions are getting too much for you or your family members.

We all get down from time to time, but depression is different as it is an illness.

If you are concerned that you or one of your family or friends are depressed or anxious – perhaps quieter, or crying more than usual – it is important that you speak to your doctor about how this can be treated. There are many treatments available for depression and anxiety, including medical treatments and talking therapies.

It is important too to recognise if you are becoming stressed. Speak to your doctor as there are lots of things you can do to reduce stress. Your doctor may be able to refer you to a clinical psychologist or a counsellor.

Further information


Breathing Space is a free, confidential service. They provide a safe and supportive space in times of difficulty by listening and offering advice and information. A British Sign Language service can be accessed through the website. Call 0800 83 85 87 or visit www.breathingspace.scot

NHS Living Life is a telephone service based on cognitive behavioural therapy (CBT). It provides help for people suffering from low mood, mild to moderate depression, symptoms of anxiety or a combination of both. Call 0800 328 9655 (Mon to Fri: 1 pm to 9 pm) or visit www.nhs24.scot/our-services/living-life
Physical activity

Keeping physically active is good for your body and your brain. It can improve your mood too, especially continuing to do the sorts of exercise you enjoy and that provide you with a social life as well, like dancing, going to the gym or playing football or golf. You may just need a bit more support.

Physical activity can help delay or reduce some mobility problems associated with dementia by improving your balance and strengthening muscle tone. It can also help you to sleep better.

Starting an exercise regime in the early stages of dementia will make it easier to maintain. It is a good idea to ask your doctor before starting a new form of physical activity and build up slowly. You should aim to do 30 minutes of activity on at least five days of the week, which can be achieved throughout the day rather than all at once.

Your local leisure services department should be able to tell you about activities near where you live.

The Dementia Helpline on 0808 808 3000 can tell you if there is a dementia advisor in your area who can also let you know about local activities and groups.

Further information

The national Paths for All project runs organised walks throughout Scotland. Check if there’s one in your area at www.pathsforall.org.uk/pfa/health-walks/get-walking

Visit the NHS inform website for information on the health benefits of exercise and ideas on how to keep active. www.nhsinform.scot/healthy-living/keeping-active
Diet

A healthy diet is especially important when you have dementia. It reduces the risk of coronary heart disease, some cancers, diabetes and strokes (which can make a difference if you have vascular dementia).

Planning and preparing meals may maintain your interest in food and keep you mentally active.

Further information
Mental health charity Mind has advice on eating to improve your mental wellbeing.
www.mind.org.uk

‘I have a Tupperware box with his sandwiches and the fruit bowl sits beside it, with a Post-it that says ‘Lunchbox’ on it. It’s working really well, and I know that he’s eating a balanced lunch.’
Drinking and smoking

Having a diagnosis of dementia does not mean that you can’t enjoy an alcoholic drink, as long as you are sensible about it and don’t have a condition that is affected by alcohol, such as Korsakoff’s syndrome. However, it is very important that you check with your doctor first, as some medication can have a negative reaction when mixed with alcohol.

To keep health risks from alcohol to a low level it is safest not to drink more than 14 units a week on a regular basis. If you regularly drink as much as 14 units per week, it is best to spread your drinking evenly over three or more days.


Smoking damages your health generally and adds to the risk of stroke, especially if you already have vascular problems. If you can, try to give up – there is plenty of support to help you quit.

Further information

For more information about how many units are in a drink, see Making a change, www.healthscotland.scot/publications/alcohol-brief-intervention-resources

For further information and advice about alcohol and health, call the Drinkline on 0300 123 1110 or visit www.drinkaware.co.uk

Alcohol Focus Scotland offers advice on drinking and health. www.alcohol-focus-scotland.org.uk

For further advice on how to stop smoking call Quit Your Way Scotland on 0800 84 84 84 or visit www.quityourway.scot

All NHS Health and Social Care Partnerships offer specialist stop smoking services, or you can get support and free nicotine-replacement therapy (NRT) from your local pharmacy.
Health: at a glance

- Specialist support groups can help you find ways to live well with dementia and an existing condition or disability.
- Keep doing the things that give meaning to your life to improve your wellbeing.
- Don’t push yourself too hard.
- Carry on with regular health checks like visits to the dentist, optician and podiatrist.
- A healthy diet reduces the risk of poor nutrition that can make symptoms worse.
- Physical activity that you enjoy is good for your brain and your body.

‘I really like to go out cycling, it’s a good activity. It’s good for relations and meeting people. It’s good to do, I enjoy it.’
Independence

You may have a lot of commitments and responsibilities, and you’ll want to continue to make your own decisions as much as possible. Living well with dementia includes staying as mentally, physically and emotionally independent as you can and want to, for as long as possible.

Let family and friends know when you would appreciate their involvement and support.

Your rights

People with dementia and those who care for them have the same human and legal rights as every other citizen. It is important that this is recognised and respected.

There is a wide range of legal provision designed to provide rights and protection in Scotland.

Scotland has introduced a Charter of Rights for people with dementia and their carers. The charter is not law but it explains your existing rights as set out in human rights law and other legal provisions.

www.alzscot.org/charter_of_rights

‘I used to be really, really independent and I wouldn’t ask anybody for anything whatsoever. And I do find now that I do ask. I struggle, you know, with things, but I will ask if I need the help now.’
There are also Standards of Care for Dementia in Scotland. The standards are based on the Charter of Rights and say that you have the right to:

- a timely diagnosis
- be regarded as a unique individual and to be treated with dignity and respect
- a range of treatments, care and support
- be as independent as possible and be included in your community
- have carers who are well supported and educated about dementia
- end-of-life care that respects your wishes.

The standards apply to everyone with a diagnosis of dementia in Scotland, regardless of where they live, their age, the support they receive or the severity of the illness. The standards apply wherever the service is being provided – whether it is in your own home and community, or in a care home or hospital.

**Further information**

**Alzheimer Scotland's** Standards of Care for Dementia in Scotland: A guide for people with dementia and their carers, explains what your rights are and the quality of care, support and treatment you should receive to stay well, safe and listened to.

[www.alzscot.org/standards](http://www.alzscot.org/standards)

**Alzheimer Scotland** explains what the Charter of Rights for people with dementia and their carers in Scotland covers.


**Care Information Scotland** outlines your rights as someone who needs care.

[careinfoscotland.scot/topics/your-rights](http://careinfoscotland.scot/topics/your-rights)

**Mental Welfare Commission for Scotland** can advise on your legal rights under mental health and adult incapacity law. Call the advice line on **0800 389 6809** or visit [www.mwcscot.org.uk](http://www.mwcscot.org.uk)
Being involved

You and your family should be involved in decisions about your care and given as much choice as possible.

Any services you receive should meet your individual and cultural needs, even if they are not specifically designed for younger people, and should encourage you to use your abilities to the full.

Advocacy

You can get help from an ‘advocate’ to make sure you and your family’s views are heard and to guide you through complicated health, financial and social service systems.

Advocacy can be particularly useful if you lack a support network of friends and family, or if you face additional barriers to communication, such as speech or hearing difficulties or if English is not your first language.

Further information

The Scottish Independent Advocacy Alliance (SIAA) can provide information on independent advocacy, which empowers people who need a stronger voice by enabling them to express their own needs and make their own decisions.

www.siaa.org.uk

Mental health charity Mind offers advice on different sorts of advocacy.

https://www.mind.org.uk/information-support/guides-to-support-and-services/advocacy#.XDR5ortLEy9
Managing risk

Everyday life carries risks you probably manage without consciously thinking about.

You, and your family and friends, may find it helpful to talk about some of the risks dementia may bring. You might want to do things you’ve always enjoyed or try new things. So it’s important that you say what you want to do, what risks might be involved and how best to manage them. For example, you might enjoy walking in the town. Think about what you would need so that you can still do this safely.

Simple ideas can set everyone’s mind at rest, like always carrying identification plus your mobile phone. You could also use a Helpcard – a wallet-sized card that you can show to people to explain that you have dementia and might need a bit of help. One of these cards is included at the back of this booklet. You can also call the Dementia Helpline on 0808 808 3000 for a free supply of Helpcards that you can put in your wallet, each handbag you use and coat pockets.

You and your family may find it reassuring for others in your community – such as shopkeepers, local police officers and neighbours – to be aware of the situation. You can address any worries they may have and focus on symptoms where they can provide particular help.

Further information

Alzheimer Scotland information sheet, Stress and distress. Go to www.alzscot.org or call the Dementia Helpline on 0808 808 3000.

Alzheimer Scotland information sheet, Travel and holidays. Go to www.alzscot.org or call the Dementia Helpline on 0808 808 3000.
Independence: at a glance

• You have the same human and legal rights as everyone else following a diagnosis of dementia.

• Get involved in decisions about care and choices available.

• Involve your family in helping you maintain your independence.

• Decide together what’s a priority and what’s an ‘acceptable risk’.
Getting around

How you get around is an important part of living well with dementia and staying independent.

Driving

A diagnosis of dementia doesn’t automatically mean you can no longer drive, but dementia can make your reactions slower and affect your judgement. If you want to keep driving, you need to know you are safe and feel confident behind the wheel. You may prefer to stop driving if you find it stressful or worrying.

You should ask your doctor whether or not medication for dementia has any impact on your driving.

The law

If you hold a current driving licence you must inform the Driver and Vehicle Licensing Agency (DVLA) when you are diagnosed with dementia. If you do not tell the DVLA your doctor has a duty to do so on your behalf.

You must also tell your insurance company, or your insurance may not be valid. Driving without valid insurance is a criminal offence.

If you want to carry on driving, tell the DVLA. They will send you medical forms to complete and will seek your permission to get a report from your doctor.

The DVLA may want you to have a driving assessment. If so, they will refer you to your nearest assessment centre at no cost to yourself. This can take several months to arrange. An assessment looks at the impact dementia may have on your driving performance and safety. It makes allowances for typical bad habits that drivers develop. Alternatively, the DVLA may opt to arrange a driving appraisal for you via the Driving Standards Agency.
If the DVLA decides it’s safe for you to drive, they will issue you with a new driving licence, usually for a year at a time – you will be reviewed annually. If the DVLA decides it’s unsafe for you to continue driving, you must return your licence. You can appeal, but you must do this quickly (within 21 days). You may have to stop driving at some point, so try to make arrangements for getting someone to drive you, or to arrange other transport.

**Driving safely**

If you keep driving, be sensible. You will be safer on routes you know well. Don’t drive when you are tired and stay away from busy and fast roads. Driving at night or in wet conditions can also be more difficult.

### Further information

Contact the **DVLA** at Drivers’ Medical Enquiries, DVLA, Swansea SA99 1TU. Phone **0300 790 6806**. [www.gov.uk/contact-the-dvla/y/driving-and-medical-issues](http://www.gov.uk/contact-the-dvla/y/driving-and-medical-issues)

The **Scottish Driving Assessment Service** offers assessments at a number of places throughout Scotland. Assessments are free under the NHS, but a referral letter from a doctor is required before an appointment can be arranged. Call **0131 537 9192**.

You may be eligible for a ‘blue badge’ from your local authority to park for free in disabled parking bays and on-street spaces. There may be a fee for this. [www.gov.uk/blue-badge-scheme-information-council](http://www.gov.uk/blue-badge-scheme-information-council)

‘I missed driving at first, but it’s had a positive effect on my life. I now walk and enjoy seeing my neighbourhood and being more involved.’
Other ways of getting around

A diagnosis of dementia gives you certain rights that can help if you have to find alternative ways of getting around. For instance, your hospital may provide patient or volunteer transport to take you to and from appointments.

Some services and discounts may not be available until you are claiming disability benefits.

Public transport
The National Entitlement Card allows people 60 or over and people with disabilities to travel by bus for free and travel by train at a reduced price in Scotland. It also offers concessions on ferry journeys if you live in the Western Isles, Orkney or Shetland.

If you find travelling with someone makes things easier, they may also be able to travel free under the same scheme.

Community transport may be available in areas with limited public transport. Contact your Health and Social Care Partnership about schemes like Dial-a-Ride or door-to-door transport. Local supermarkets may run special buses for shoppers, so getting familiar with bus timetables may help.

Further information
To find out how to apply for a National Entitlement Card from Transport Scotland telephone 0141 272 7100 or visit www.transport.gov.scot/concessionary-travel.

Train/bus travel
You can get help from bus and train companies. For example, to get help from Scotrail, visit: www.scotrail.co.uk/plan-your-journey/accessable-travel

You may also be eligible for a Disabled Person’s Railcard to get a discount on train fares across the UK. www.disabledpersons-railcard.co.uk

Information on travelling by train www.gov.uk/transport-disabled
**Taxis**
Setting up your own account with a local taxi company can cost you less in the long run and save any worries about handling money. It helps to choose a company you already trust and like.

Managing your own account and ordering taxis in advance can also help you keep your independence.

**Cycling and walking**
Walking and cycling can keep you healthy, allow you to get around independently and provide you with mental stimulation as well as exercise. But dementia may slow your reactions and affect your judgement as a road user or pedestrian.

Try to cycle off road, away from busy traffic, where possible. You will be safer on quieter routes that you know well and in good weather conditions. Make sure your bike is well maintained. High-visibility clothing is sensible, whether you’re cycling or walking, and a helmet is recommended if you’re on a bike (whether you have dementia or not).

**Further information**
Royal National Institute of Blind People (RNIB) can advise on mobility aids if dementia affects your vision. Go to www.rnib.org.uk

**Air travel**
Airlines and airports are legally required to make ‘all reasonable efforts’ to provide assistance if you have a disability or medical condition.

You can request specific help when you book, either online or through a travel agent. This might include help with registration at check-in and to move through the airport.

**Further information**
Advice on air travel. www.gov.uk/transport-disabled/planes

Alzheimer Scotland information sheet, Travel and holidays. Go to www.alzscot.org or call the Dementia Helpline on 0808 808 3000.
Getting around: at a glance

• You may still be able to drive but you need to know you are safe on the road.
• You must tell the DVLA and your insurance company about your diagnosis.
• Make the most of discounts on public transport.
• Cycling and walking keep you independent and provide healthy exercise too.
• Request help from airlines, airports, and train and bus companies to make travel easier.

‘He wasn’t comfortable driving so he decided to surrender his driving licence. That way it wasn’t being taken away from him.’
Work

Many younger people with dementia say their first symptoms appeared at work, like forgetting appointments or how to do familiar jobs.

A diagnosis of dementia may not mean you have to stop working. It will depend on how the dementia affects you and what your job involves. Consult your union rep (if you have one) as they can give you advice on continuing to work with your diagnosis.

If you can, carry on for as long as you and your employer are happy and feel able to do so. You may find it helps you to cope with dementia to maintain a routine, keep involved, use your work skills and enjoy the company of colleagues.

Telling people at work

Speak to your employer as soon as you feel ready.

If the organisation you work for has its own occupational health service, you may be offered specialist support and advice.

In a few jobs – for instance, if you’re in the armed forces, or work on an aeroplane or ship – you are legally obliged to tell your employer if you have dementia. There may be safety issues if you operate dangerous machinery, carry out life-critical procedures or drive in your job. If you’re unsure, check your contract and speak to your line manager.

Further information

Signpost your employer to the Business Disability Forum. www.businessdisabilityforum.org.uk
Know your rights

You have more rights once you’ve told your employer about your diagnosis.

Dementia counts as a disability under the Equality Act 2010, giving you legal protection from dismissal or being encouraged into early retirement.

By law your employer must:

• make ‘reasonable adjustments’ to help you stay in work
• assess what risks you face because of health issues
• put adequate control measures in place.

Check the terms and conditions of your employment and company policies on equality and diversity, and disability.

The situation is more complicated if you’ve already been dismissed or resigned because of undiagnosed dementia. It might be difficult, but not impossible, to have your situation reconsidered.

Further information

Call the Healthy Working Lives Adviceline on 0800 019 2211 for free and confidential advice on any matter concerning health and wellbeing in the workplace. www.healthyworkinglives.scot

Government information on disability rights at work. www.gov.uk/rights-disabled-person/employment
Get employment advice

You can also get independent advice on staying in work, and on benefits while you’re employed, from:

- your union
- the Trades Union Congress (TUC)
- the Advisory, Conciliation and Arbitration Service (Acas)
- the disability employment advisor at your local Jobcentre
- the Citizens Advice Bureau
- Alzheimer Scotland.

The Access to Work scheme offers practical support, including funding to cover extra costs to help you stay in work.

Further information

Find out if you are eligible for Access to Work.
www.gov.uk/access-to-work

A disability employment advisor can help you assess your strengths, abilities and skills.
www.gov.uk/looking-for-work-if-disabled

‘I found it really difficult to manage at work.’
Make adjustments

Be realistic about what you can and cannot do, what is likely to cause you problems and ways round this. If your employer has an in-house occupational health specialist, they should discuss adjustments with you.

For instance, it may be possible to:

• rearrange your workload, giving you tasks separately instead of all at once
• change your hours or work schedule, giving you time to rest when you need to
• find you a quieter place to work, reducing noise and distraction
• alter your way of working, like simplifying your routine
• reduce your responsibilities, perhaps by delegating more
• provide technology to help you – you may already use online reminders to keep track of meetings and deadlines
• offer you individual support – perhaps a mentor or ‘buddy’ you can call on.

You might want to explain to colleagues why your symptoms have made these adjustments necessary and where you may need extra help. You may want to ask your partner or a friend to help you.

If reducing your hours, dropping a grade or changing jobs seems the best option, you’ll need to think about the financial implications of a lower income and the possible impact on your pension or future benefits.

Further information

The disability rights group Radar guide, Doing work differently, explains your right to changes that will help you stay in work. Go to www.disabilityrightsuk.org/how-we-can-help/publications/doing-life-differently-series/doing-careers-differently
Deciding to leave

You may find that your job becomes too much, even with a supportive employer.

Don’t feel you have failed somehow, just because you have an illness that makes certain work difficult. You could find a different or part-time job, or take up voluntary work or study.

Aim to leave on a good note. Take time to make your decision, and talk it through with your employer as well as your family.

Your union can help negotiate terms for early retirement on the grounds of ill health. Your employer may agree to enhance your pension rights, and claiming National Insurance credits can protect your right to a state pension.

You may find there is a fund for people in your area of work to help avoid financial hardship.

It is also a good idea to get advice about what welfare benefits, or other financial support, you will be entitled to after you leave work. This will help you make an informed decision and plan ahead better.

See the Money section on p. 56 for more information on pensions, insurance and benefits once you leave work.

Further information
Benefits and employment advice for you and your carer. www.citizensadvice.org.uk/scotland/benefits/sick-or-disabled-people-and-carers

Advice on taking time off work because of ill health. www.citizensadvice.org.uk/work/rights-at-work/sick-pay/check-if-youre-entitled-to-sick-pay
Working as a professional

If you have to be licensed or accredited by a professional body to do your job (as a lawyer, dentist or estate agent, for instance) you may need to speak to the relevant organisation about your diagnosis and what impact it may have on your professional status.

Do you work for yourself?

It’s up to you how long you continue working or whether or not you change the way you work. If you work for yourself or your partner or own your own business, it is important to make adjustments so that you can continue working for as long as you feel able to.

Your diagnosis might impact on your business partners and staff in your company. It might also affect clients tied to a contract or long-term agreement. If you tell them about your dementia they may be able to offer support and help you make adjustments. You may be able to reduce your hours or delegate or sub-contract some work.

Check any income protection and critical illness insurance policies and ask the provider if dementia is covered. If you have an accountant, legal or other business advisor, they may also be able to help.

You should consider putting a power of attorney in place so family members or other people involved in the business can take financial and legal decisions on your behalf if you’re unable to do so (see Future plans on p. 73).

‘She and I, together, had come to the conclusion that she shouldn’t work any more. It was time to stop.’
Carers’ rights at work

Carers have employment rights too. A partner or family member, or someone else who lives with you and provides care, can request flexible working hours under the Work and Families Act 2006.

Any employee has the legal right to take a reasonable amount of time off work to deal with an emergency involving someone dependent on them. Under the Equality Act a carer should not be refused a job or treated differently because of their caring responsibilities.

Your carer’s employer may be willing to negotiate other changes that would help you both. They may already have policies in place to support carers, over and above their legal requirements.

Staying in work is probably important to your carer, for financial reasons and their own self-esteem and wellbeing.

Further information
Find out more about carer rights to flexible working. carers.org/article/flexible-working

‘My colleagues and my manager were very supportive. They realised that sometimes I have to take time off to go to an appointment as I have to go with him. So that’s fine.’
Work: at a glance

- Priority: tell your boss – then they have a legal duty to try to help you.
- Dementia may not mean you have to stop working.
- Adjustments to your job can help you manage.
- Negotiate terms for early retirement if you decide to leave.
- Check insurance policies.
- Carers have employment rights too.
A diagnosis of dementia is likely to affect your income and financial commitments. Knowing where you stand financially will help you and your family get on with your lives and plan ahead.

Long-term arrangements, like a power of attorney, mean someone you trust can help with future financial decisions. This is explained in the Future plans section on p. 73.

Your mortgage or rent is probably your biggest financial outgoing. There is information on owning and renting property in the Home section on p. 21.

**Joint accounts**

It is worth checking what accounts or financial agreements you hold jointly with your partner or a family member and what the small print says about incapacity due to illness.

In some instances you may want to separate your own and your partner’s accounts, and arrange power of attorney so that your partner can manage your accounts.

Dementia can sometimes change the way people handle money, like starting to spend compulsively or gamble, or make them more vulnerable to internet and other scams. It is possible to have limits set on bank accounts to manage withdrawals.

Furthermore, the Money Advice Service is free and independent. Visit [www.moneyadviceservice.org.uk/en](http://www.moneyadviceservice.org.uk/en)
Managing household bills and spending

Sorting out your day-to-day finances makes it easier to work out what you’re entitled to.

It might be easier to get all your income paid straight into your bank account, including benefits, pensions, sick pay and wages. You could also switch regular bills to direct debits or standing orders.

Online banking makes it easier to track spending. You can ask your bank or building society to monitor your current account for erratic or unusual spending behaviour.

Involving other people

If you feel you need help coping with money, you can allow a named individual to manage your bank account by setting up a continuing power of attorney (see Future plans on p. 73). They can make withdrawals and arrange other transactions (like paying bills) on your behalf.

You may want some support to:

• go through important documents
• fill in forms
• communicate with officials like your bank manager or insurance provider
• ask questions and clarify your options
• keep a record of what is agreed.

Further information

Get advice on involving someone else in managing your money. www.moneyadviceservice.org.uk/en/articles/planning-ahead-for-when-you-cant-manage-your-money
Credit and debts

People of working age are more likely to have ongoing financial commitments, such as a mortgage, credit card, personal loans, or other forms of credit. They may have young dependent children or older children who are financially dependent on them. Younger people with dementia may have less income and may have difficulty keeping up repayments on credit agreements or meeting other financial commitments.

If you are worried about debt, you should get money advice as soon as possible. Don’t ignore letters, speak to any lender, explain the circumstances and get advice. You don’t need to pay for good money advice; your local authority, Health and Social Care Partnership or the Citizens Advice Bureau can provide this free of charge.

Further information

National Debtline (Scotland) can help with money worries. Call 0808 808 4000 or visit www.nationaldebtline.org

‘I never have a lot of money in my purse, I just take out every day, in the house, what I need and put it in my purse.’
Pensions

If you’ve stopped work, or plan to, check your position regarding your pension.

State pensions
State pension age is the date you can begin receiving your state retirement pension. The state pension is changing. Since November 2018 the state pension age for both men and women has been 65. It will increase to 66 by October 2020 and 67 by April 2028. If you leave work before you reach state pension age, you may be able to protect your state pension by getting National Insurance contribution credits. Credits are for people who are in certain circumstances – for example, people who are ill or unemployed and claiming certain benefits. People who are caring for someone else for 20 hours or more each week can also receive credits.

Further information
Advice on claiming your state pension.
www.gov.uk/browse/working/state-pension

Occupational and personal pensions
If you have a company pension plan (occupational pension) or a personal pension plan, leaving work early will affect the amount of money you will receive. Many pension plans will allow you to take your pension early, or at least a lump sum, if you retire because of dementia. Check with your pension provider or talk to an independent financial advisor.

Insurance
Check the small print of any insurance policies you have, including mortgage and loan protection insurance, and life and personal accident cover. Do they mention dementia? Do you need to inform the insurance company of your diagnosis?
Claiming benefits

You, or a person who cares for you, may be entitled to financial help from the benefits system, including benefits while you are still working.

The benefit and tax credit system is complex and can be daunting for anyone. Significant changes are being made to the benefits and tax credits system over the next few years because of new welfare legislation. It is always a good idea to get help from a benefits advisor who can tell you what benefits you are entitled to and help you with any forms. Benefits advice can be made available in other languages, or you could ask for an interpreter.

Local authorities also provide benefits and welfare rights advice. You should check how to access this with your social worker or link worker. The Citizens Advice Bureau can also help you claim benefits. Contact telephone numbers are available from Citizens Advice Scotland’s website www.cas.org.uk

The Department for Work and Pensions (DWP) offers support to people claiming benefits related to disability (including dementia) and their carers. Visit www.gov.uk/browse/benefits/disability

You can appoint someone as a joint account holder or ‘permanent agent’ to collect your benefits from the Post Office for you. Ask for an application form at any Post Office.

It’s always worth seeking advice – even if you think you are not entitled. Try the government’s online benefit calculator to get an idea of what you’re entitled to. www.gov.uk/benefits-calculators
For you

**Employment and Support Allowance (ESA)**
This is a benefit for people unable to work due to illness or disability and not entitled to Statutory Sick Pay, Income Support or Jobseeker’s Allowance. You can also claim when Statutory Sick Pay ends.

Find out about ESA at [www.gov.uk/employment-support-allowance](http://www.gov.uk/employment-support-allowance) or call **0800 055 6688** (textphone **0800 023 4888**) to make a claim.

**Personal Independence Payment (PIP)**
People with dementia may be able to get help with some of the extra costs caused by long-term ill health. PIP is paid according to your daily living and mobility needs.

Details of how to claim PIP can be found here: [www.gov.uk/pip/how-to-claim](http://www.gov.uk/pip/how-to-claim).

**Statutory Sick Pay**
If you’re still employed but off work because of dementia, you’re entitled to a maximum of 28 weeks’ Statutory Sick Pay. Some employers, like the civil service, have their own occupational sick pay scheme that provides more than the statutory rate or for a longer period. You should check your contract of employment or ask your employer about this.

Find out more at the DWP website or ask a benefits advisor. [www.gov.uk/government/organisations/department-for-work-pensions](http://www.gov.uk/government/organisations/department-for-work-pensions)
Universal Credit
During the course of 2013, the government introduced a new benefit called Universal Credit which will replace Income Support, Income-based Jobseeker’s Allowance, Income-related Employment and Support Allowance, Tax Credits and Housing Benefit. Since 2014, people who get the old benefits are gradually being moved across to the new system. [www.gov.uk/universal-credit](http://www.gov.uk/universal-credit)

The Scottish Welfare Fund
The Scottish Welfare Fund is run by local authorities and is split into two parts:

- Crisis Grants to provide a safety net in an emergency when there is an immediate threat to health and safety.

- Community Care Grants to enable independent living or continued independent living, preventing the need for institutional care.

The scheme does not include loans.

‘I didn’t know there was such a thing as a Carer’s Allowance or anything. I didn’t realise that there’s structured things in place for carers and I’m aware now that carers can have a little bit of time, respite.’
For carers

Carers may also be eligible for financial support.

**Carer’s Allowance**

A carer 16 or over who looks after you for at least 35 hours a week may be able to receive Carer’s Allowance, possibly Income Support, and National Insurance credits, provided they’re not studying for more than 21 hours per week. In some circumstances, Carer’s Allowance can affect the benefits you receive so it is always a good idea to seek advice before the claim is made. Income Support is a means-tested benefit and entitlement will depend on how much income and savings or investments you (and your partner) have.

If your partner is still working, a friend or family member who provides you with care or support for at least 35 hours per week can claim Carer’s Allowance.

**Carer’s Credit**

If your carer is looking after you for 20 hours a week or more they can apply for Carer’s Credit to protect their state pension.

**Further information**

Find your nearest carers’ centre to get advice on entitlements. [carers.org/our-work-locally](http://carers.org/our-work-locally)

For information on carer entitlements, contact the Carer’s Allowance unit on **0800 731 0297** (textphone **0800 731 0317**). [www.gov.uk/browse/benefits/disability](http://www.gov.uk/browse/benefits/disability)
• Priority: putting a power of attorney in place early on can give you peace of mind about future financial decisions (see Future plans on p. 73).

• Get financial advice so you know where you stand and can plan ahead.

• You can get someone you trust to help manage day-to-day money.

• Check the small print on policies, pensions and agreements.

• There are benefits you can claim while you’re still working.

• Your carer may be eligible for help too.

‘Benefits are so confusing, so it was really good to speak to someone who knew what they were talking about, to help me fill in the forms.’
Support

Services designed specifically to meet all the needs of younger people with dementia and their carers are still few and far between, but they are slowly growing.

Your right to support after diagnosis

Since 2013, the Scottish Government has committed to ensuring that those diagnosed with dementia are offered a minimum of one year of post-diagnostic support from a named dementia link worker. Scotland’s National Dementia Strategy 2017–20 recognises that many people are diagnosed later in life, and already have significant care needs. The strategy sets out a commitment to work towards offering post-diagnostic support to those people as part of their existing care support but with an emphasis on a more coordinated approach. Those who are diagnosed earlier in the illness and who have little or no need for formal health or social care support will continue to be offered post-diagnostic support from a named dementia link worker. This represents a change in approach but this will be developed throughout the period of this strategy. This person’s role is to help you:

- understand more about your type of dementia, and manage any symptoms
- stay connected to community and social networks
- get support from other people with dementia, their families and carers
- plan for your future care and support, to make sure it’s shaped around your preferences (if you feel it would be helpful)
- put in place arrangements for future decision-making, such as powers of attorney or Advance Statements.

At the end of the year, you should have developed a personal plan for your future, based on your wishes, goals and expectations. This will help other people to support you in the future.
Support services

The Health and Social Care Partnership is the main route to getting support services in your own home or through services near where you live.

It’s worth contacting the social work department, either directly, or through your GP or local voluntary organisations, even if you don’t feel you need any help just yet.

A social worker or care manager can carry out an assessment and discuss any particular questions you may have. With your consent, they may talk to other people involved in your care. They can then advise on what local support might suit you and your family best. They may also be able to help you access welfare benefits and other financial support.

You can also get help from Alzheimer Scotland, which provides services all over Scotland, including support groups, carer education, welfare rights advice and one-to-one support.

People who are newly diagnosed will be allocated a link worker and they will help you navigate through the range of services available.

Free personal care

If the person with dementia is 65 and over and they are assessed as needing help at home with personal care, they will not have to pay for this help. Currently, people under 65 still have to pay; however, Scottish Government has plans to extend this so that personal care will be free for everyone who requires it, including people aged under 65.

Personal care includes, for example, help with dressing, eating, washing, going to the toilet, simple treatments (such as eye drops), staying safe and support (such as reminders).

Further information

Alzheimer Scotland can answer questions about services. Go to www.alzscot.org or call the Dementia Helpline on 0808 808 3000.
Self-directed Support

Self-directed Support is about people making informed choices about their support and having as much control over it as they want. It’s also about offering people flexibility so they can use their support in the ways, and at the times, that suit them best.

The Health and Social Care Partnership must offer the four options to everyone they are going to provide support to. The four options are:

1. The Health and Social Care Partnership gives you funds to organise and pay for the support of your choice. This is called a Direct Payment.

2. The Health and Social Care Partnership or a service provider handles the money but you decide what it is used for.

3. You allow the Health and Social Care Partnership to arrange your support.

4. Any combination of options 1, 2 or 3.

Further information
Alzheimer Scotland leaflet, Self-directed Support and dementia. Go to www.alzscot.org or call the Dementia Helpline on 0808 808 3000.

Services for younger people

Specific services for younger people with dementia are not available everywhere. Check with your Health and Social Care Partnership.

Although local dementia services and activities may not be designed for people your age, or are not geared towards the symptoms of rarer forms of dementia, you may still find them useful. Other support may be available if you have an additional condition linked to your dementia, such as a brain injury or Parkinson’s disease.

Services vary in what sort of support they offer. Some might involve very structured activities while others are more about socialising.

You may find community-based services, such as day opportunities, one-to-one support or support groups, are the most common type
of local support specifically for people your age. Appendix 3 on p. 95 outlines various types of services.

People who are newly diagnosed will be allocated a link worker and they will help you navigate through the range of services available.

Help for carers

Your family should be involved in all discussions and decisions about care and other services so you get help that suits you all.

Carers are entitled to an assessment of their needs. Adult carers are assessed using the Adult Carer Support Plan and young carers using the Young Carers Statement. Carer groups and carer training may be available in your area. Even if these are for carers generally, or focus on caring for older people with dementia, they may still offer helpful support from people in similar situations and address common concerns like legal and financial issues. Ask your link worker or contact the Dementia Helpline on 0808 808 3000.

‘They’re generally around the topic of dementia with some social activities thrown in, such as a walk or a social get-together for a party event or something like that.’

‘I go to a group for people who are carers of people who have early-onset dementia. It’s an absolute lifeline as a carer. And it’s given me the opportunity to find out what my next stages are. What are my next steps? What’s going to happen next? How do they deal with that?’
Support at appointments

You may feel that you would like some support when you go to appointments, as they can be overwhelming. You can ask a carer or a family member to attend with you, but you can also ask for professional support at these appointments, such as an advocacy worker.

If English is not your first language, or if you are deaf or hearing impaired, you may find it useful to arrange to have an interpreter present at appointments. The interpreter will translate the conversation for you. It is important to make contact with local minority ethnic or deaf community support groups within your area, who may be able to refer you to suitable support.

Further information

Carers’ centres all over Scotland provide training and support. careinfoscotland.scot

Carers Scotland offers a voice for carers as well as practical help and advice on coping. www.carersuk.org/scotland

Carers Trust offers information, online training and a discussion forum. carers.org/article/dementia

‘It was really helpful to have a bilingual support worker who could explain things to us.’
Support: at a glance

• The Scottish Government has guaranteed that everyone diagnosed will get individual support from a named and trained person – a link worker – for at least a year after diagnosis.

• Health and Social Care Partnerships are the main route to getting support.

• Assessments help you to find out what support might suit you.

• Services designed for older people with dementia may still be helpful.

• Involve your family or carer in discussions and decisions.

• Carers can benefit from an assessment too.

‘I knew that I could take advice from others who had been there before. It was an enormous relief to know that this is something we knew we had to learn to live with. Instead of just ... flying in the dark.’
Future plans

The nature of dementia means that things are inevitably going to change – how quickly, and how much, is hard to predict.

There are things you can do now to put you, and your family and friends, in a better position to deal with whatever happens. Planning ahead puts you in control and makes sure your personal wishes are known and clearly understood.

You may already have given this some thought, especially at key points in your life not connected with dementia, like having children, getting married or a family crisis.

It may involve difficult and emotional discussions, but it can give you and the people close to you peace of mind to know that you have agreed on important issues.

It is important to make your views and wishes known. Talk to your carer, family, friends and others, like your doctor or link worker, at an early stage about what you want to happen in the future, in case they have to make decisions on your behalf. Ideally, write down your views and wishes so they are on record.

‘There is a lot you can do – it just takes a bit more planning.’
Future legal and financial decisions

Everybody, not just people with dementia, should plan ahead for the possibility that they will no longer be able to make decisions themselves about their care or property, or say what they would like to happen when they die. Planning ahead can put your mind at rest. There are three documents which can be prepared – a power of attorney, a will and an Advance Directive – sometimes called a living will. For those with a diagnosis of dementia, an Advance Statement can also be completed.

You can use a solicitor to prepare these documents. Although you don’t have to use a solicitor, it might be advisable in order to avoid mistakes. Normally, it isn’t a lengthy process. Usually only a couple of visits to the solicitors is enough. Legal aid can often be obtained if you feel you can’t afford the legal fees and it is a quick process to see if you qualify. Not all solicitors provide legal aid, but you can check with the Scottish Legal Aid Board www.slab.org.uk for solicitors in your area who do.

Power of attorney

You may wish to legally appoint your partner, a friend or family member as an ‘attorney’ to make health, welfare and financial decisions on your behalf if, at some point, you cannot make them yourself. This is known as granting ‘power of attorney’.

Granting power of attorney is a good way of making sure your views, choices and decisions are respected in the future.

People often do this anyway, because no one knows what the future holds and it is reassuring to know someone you trust will be acting with your best interests in mind. Your partner may want to set one up too.

Without power of attorney, your family may be unable to make significant decisions on your behalf, or manage your financial affairs for you. There are ways of doing this but they can involve lengthy and costly court proceedings.
There are two main types of power of attorney. ‘Welfare power of attorney’ covers your health and personal affairs, such as where you live and what care and treatment you receive. This type can only be used once you have been assessed as lacking mental capacity. ‘Continuing power of attorney’ covers your finances, including property and bank accounts. This type may be used as soon as it’s registered. Many powers of attorney are joint, giving both continuing and welfare powers to a named person or persons in the same document, although you can appoint different people for each if you prefer.

It’s also a good idea to appoint at least two people as attorneys so that you have at least one attorney in place should something happen to the other. This is called a ‘substitute’ attorney. You can also appoint two or more people to be joint attorneys.

If you are on your own, or don’t have family members or friends willing and able to act as attorney, you can appoint a solicitor to be your continuing power of attorney. Solicitors will not normally accept appointment as welfare power of attorney.

The completed documentation needs to be signed by:

- the people you’ve chosen as attorneys
- you, and witnessed by someone other than anyone you are granting power of attorney to
- a doctor or a solicitor, stating that in his or her opinion, you understand what you are doing and are not acting under duress. They will usually charge for this.

You then pay a fee to register your power of attorney with the Office of the Public Guardian. Until it is registered, it cannot be used. This can take up to 10 weeks. There is an accelerated procedure for registration if emergency action is needed. It is also possible to complete the paperwork online which can help speed up the process.

**Further information**

The Office of the Public Guardian offers advice on power of attorney, including an indication of costs.

[www.publicguardian-scotland.gov.uk/power-of-attorney](http://www.publicguardian-scotland.gov.uk/power-of-attorney)
Making a will

A will makes clear what you want to happen with your money and property after you die.

You may have already written a will. It is good to regularly check that it still reflects what you want to happen after your death. Making a will is good practice for everyone.

Power of attorney can be drawn up at the same time as a will and can usually be included in the cost. It may work out cheaper to do both at the same time, but do ask for a cost estimate first. The executor of your will could be the same person you appoint as attorney.

You can draw up your own will but it may be safer to involve a solicitor or qualified will writer to avoid any errors or omissions that could cause problems in future. They will also make sure your will is kept secure.

Other legal safeguards

There may be other things you need to look at for your future peace of mind and to protect the people you care about.

This might include sorting out legal ownership of property or other possessions if you and your partner are not married or in a civil partnership, or you are not divorced from a previous partner. There may be custody or immigration issues that you want to settle.

‘I’ve also got a will. I think it was really important to plan those type of events or those type of documents, have them in place - so that has been done. We do talk about the future.’
Future care and treatment

Taking action now means important decisions are not left until things reach crisis point and relieves the burden of responsibility on your family and friends.

Written instructions provide the best possible guide for professionals faced with difficult decisions about what treatment or care to give you.

**Advance Directive**

In Scotland, adults with legal capacity can influence their own medical treatment and even refuse to accept treatment. However, a problem can arise if someone loses the ability to communicate. An Advance Directive is a written witnessed statement of your wishes as to what treatment you might wish or not wish to have in the last stages of your life. Typically many people say in their Advance Directive that they would not want certain treatments which would only serve to prolong life somewhat when death is inevitable. Usually people say they would wish the continuation of all pain-relieving treatment but not to receive artificial feeding or resuscitation. Close relatives are often faced with having to make ‘end-of-life’ treatment decisions with doctors and the existence of an Advance Directive is a huge help to them in making such decisions.

Most Advance Directives are witnessed by solicitors, and it is certainly wise to discuss your directive with your doctor. It is also very important to advise your welfare attorney of the existence of a directive – which is normally placed with your medical records.

**Advance Statement**

An Advance Statement is a similar statement of someone’s wishes – but it serves a different purpose. An Advance Statement does not deal with treatments when death is imminent. Instead, Advance Statements contemplate a period of future illness (from which you may recover) where you may not be able to communicate your wishes to others. Doctors are bound to follow what is in an Advance Statement unless there are clinical reasons for not doing this. Any deviation by a doctor from an Advance Statement may be challenged. An Advance Statement again is a witnessed document which is normally placed with medical records.
An Advance Statement ensures your personal preferences about care, support and medical treatment are followed wherever possible. This is a chance to clarify what is really important to you.

Once you’ve written your Advance Statement, it needs to be kept where the right people can refer to it easily. For instance, your GP should have a copy.

Your statement might include things like:

• I would want to stay in my own home as long as possible.
• I would want to keep to a strict vegetarian diet.
• I would want to carry on going for walks.
• I would want to involve my same-sex partner and daughter in my decisions.
• I would not want my father visiting me and being involved in my decisions.

It’s not a guarantee that your wishes will be followed, just that they will be taken into account. If they’re not followed, the doctor or other professional involved in your care or treatment must explain why to you and your family.

Review your Advance Statement regularly to make sure it reflects changing circumstances.

Further information
Alzheimer Scotland information sheet, Making decisions about future treatment. Go to www.alzscot.org or call the Dementia Helpline on 0808 808 3000.

The good life, good death, good grief website has information on planning future care. www.goodlifedeathgrief.org.uk/content/advance_care_planning
Care options

Many people with dementia remain in their own homes, but you may want to consider alternatives for the future.

Plan ahead and discuss your options with the support of an expert like someone at your Health and Social Care Partnership. They will be able to tell you what is available in your area.

This is an opportunity for you and your family to voice your opinions and wishes, and avoid any misunderstandings or ill feeling at a later date.

There is more and more residential care available that is designed especially for people with dementia. Not much is aimed at younger people, but a good care home should provide activities and support that suit your individual needs.

Further information

Go to www.alzscot.org or call the Dementia Helpline on 0808 808 3000.

The Care Inspectorate offers information on choosing and using care services. www.careinspectorate.com
Future plans: **at a glance**

- Planning ahead puts you in control and makes your wishes known.
- A power of attorney can set your mind at rest – someone you trust will be acting with your best interests at heart.
- If you already have a will, this is a good time to review it.
- Advance Directives and Advance Statements can also clarify what is important to you.
- Talking about care homes now means important decisions won’t be made in a hurry.

“They explained power of attorney and we had that set up immediately. So, that’s health and welfare. That was the first thing we did.’
Appendix 1: Types of dementia

Dementia describes a group of symptoms that may include memory loss, difficulties with planning, problem-solving or language and sometimes changes in mood or behaviour.

Dementia occurs when the brain is damaged by disease. There are many known causes of dementia; the most common is Alzheimer’s disease. Other common types of dementia include vascular dementia, dementia with Lewy bodies and frontotemporal dementias.

Each disease affects the brain in different ways and everyone will experience the condition in their own way. How it affects a person over time is also unique to the individual – their own attitude, relationships with others, other health conditions and their environment will all have an impact.

There are also conditions that can accompany dementia, such as Parkinson’s disease and Huntington’s disease.

Further information
Alzheimer Scotland’s information sheets on types of dementia
Go to www.alzscot.org or phone the Dementia Helpline on 0808 808 3000.
Alzheimer’s disease

This is the best known and most common form of dementia generally. Alzheimer’s disease comes on gradually and usually progresses slowly over several years. It can cause particular problems with memory and thinking.

Learning new information can become harder – it may be difficult to remember recent events, appointments or phone messages.

Forgetting the names of people or places and struggling to understand or communicate with others are common symptoms. It can become difficult to find the right words to describe familiar objects and to make decisions.

Further information

Alzheimer Scotland information sheet, Alzheimer’s disease. Go to www.alzscot.org or phone the Dementia Helpline on 0808 808 3000.
Frontotemporal dementia (FTD)

FTD is caused by damage to brain cells in the frontal and temporal lobes of the brain. It is sometimes referred to as Pick’s disease, although this term is used less often today.

There are two main forms of FTD. One causes changes in a person’s behaviour to begin with, and the other affects language and communication. FTD is a complex condition and, like other forms of dementia, it is difficult to predict the exact course of the illness in any individual.

People with FTD can lose insight into their condition and can be easily distracted. A person may find it difficult to plan and organise things and may also develop compulsive routines.

Further information
Alzheimer Scotland information sheet, Behaviour Variant Frontotemporal dementia (FTD). Go to www.alzscot.org or phone the Dementia Helpline on 0808 808 3000.

Alzheimer’s Research UK booklet on FTD. Go to www.alzheimersresearchuk.org
Vascular dementia

There are various forms of vascular dementia in which the blood supply to the brain becomes blocked and starves brain cells of oxygen, causing small strokes [sometimes referred to as ‘mini strokes’ or transient ischaemic attacks (TIAs)] that affect different parts of the body.

Strokes on the left side of the brain affect the right arm and leg, memory and speech. Strokes on the right side affect the left arm and leg.

Strokes on either side can make it harder to recognise familiar objects and manage complex tasks. They may also cause mood swings and personality changes.

This form of dementia progresses in steps, and it is very difficult to predict how it will affect someone, and when.

Sudden changes, as strokes occur, may be quite mild and last for only a few hours or days, especially in the early stages, and then stabilise.

Further information

Alzheimer Scotland information sheet, Vascular dementia. Go to www.alzscot.org or phone the Dementia Helpline on 0808 808 3000.

Alzheimer Scotland information sheet, CADASIL. Go to www.alzscot.org or call the Dementia Helpline on 0808 808 3000.
Dementia with Lewy bodies

This is caused by clumps of protein – known as Lewy bodies – that build up inside nerve cells in the brain that control thinking and movement. Some people with Parkinson’s disease develop dementia, so symptoms can be very similar.

Dementia with Lewy bodies can be difficult to diagnose because the symptoms fluctuate and don’t necessarily suggest a form of dementia.

Memory can become patchy, although short-term memory may be unaffected to begin with. Drowsiness and lethargy are common symptoms. It might become difficult to solve problems, form organised sentences and make plans.

Other common symptoms are feeling confused and experiencing visual hallucinations – seeing colours, shapes, animals, people, or objects that aren’t there. Occasionally hallucinations are auditory – hearing music or voices – or involve taste, smell and touch.

To someone with dementia, these hallucinations can seem puzzling, rather than upsetting or frightening. They may also experience delusions – false ideas about another person or situation.

Physical effects can include muscles feeling weak, stiff or rigid, which can make it hard to start moving and to move quickly. As a result, someone with this form of dementia may become clumsier and have problems walking and keeping their balance.

There may be changes in voice and facial expressions. Some people experience double vision and difficulty judging distances. Others find their sleep patterns change, falling asleep easily during the day but staying awake at night, talking in their sleep or acting out dreams.

Further information

Alzheimer Scotland information sheet, Dementia with Lewy bodies. Go to www.alzscot.org or phone the Dementia Helpline on 0808 808 3000.

Parkinson’s UK information sheet, Dementia with Lewy bodies www.parkinsons.org.uk/information-and-support/dementia
Korsakoff’s syndrome and alcohol-related dementia

Korsakoff’s syndrome is caused by lack of thiamine (vitamin B1), which affects the brain and nervous system. People who drink excessive amounts of alcohol are often thiamine deficient. This is not strictly a form of dementia but has similar symptoms, especially memory loss, personality changes and difficulty learning new skills. It does not progress once the person stops drinking – indeed it may initially improve.

Further information
Alzheimer Scotland information sheet, Korsakoff’s syndrome. Go to www.alzscot.org or phone the Dementia Helpline on 0808 808 3000.

Posterior cortical atrophy

Posterior cortical atrophy (PCA) is a rare degenerative condition similar to Alzheimer’s disease. The first symptoms tend to occur when people are in their mid-50s, but are often subtle and can take time to diagnose.

In the early stages the main problems are with vision, such as difficulty recognising faces and objects in pictures, literacy and numeracy. As the disease progresses, people also develop the typical symptoms of Alzheimer’s disease, such as memory loss and confusion.

Further information
Alzheimer Scotland information sheet, Posterior cortical atrophy. Go to www.alzscot.org or call the Dementia Helpline on 0808 808 3000.

The PCA support group, run through the National Hospital for Neurology and Neurosurgery, offers the opportunity for contact with other people who have had a diagnosis of PCA. It holds several meetings a year and circulates a newsletter to members between meetings. www.raredementiasupport.org/pca

The Royal National Institute of Blind People (RNIB) website offers advice on dementia-related sight loss. Go to www.rnib.org.uk or call 0303 123 9999.
Treatment for dementia

There is no cure for dementia, but various treatments, including drugs, can help manage symptoms. They may not be suitable for everyone, but knowing what is available may help you discuss appropriate treatments with your doctor. Always consult a doctor before starting any treatment, including herbal and other alternative remedies, as they can have serious side effects.

General treatments

It’s important to have a healthy, balanced diet and get some exercise. Staying fit and healthy can provide a better quality of life.

Widely available treatments, not just for dementia, may help with certain symptoms and general mental and physical health.

- Physiotherapy can help with problems with flexibility and walking.
- A dietitian can give advice on healthy eating, and help if eating habits change because of dementia.
- Speech and language therapy can be helpful with problems with speaking clearly, communicating or swallowing.
- Occupational therapy helps maintain skills and abilities.
- Music and aromatherapy may reduce anxiety and improve low moods.
- There are drugs for depression, and to relieve restlessness and problems sleeping.

There are a range of ‘talking’ and other psychological therapies that can help with different aspects of dementia, including stress and anxiety.

Specific treatments

A doctor and psychiatric consultant can advise on what drugs might be suitable, taking into account what form of dementia has been diagnosed, and other factors, including possible side effects.
**Alzheimer’s disease**

The drugs most commonly used to treat mild to moderate Alzheimer’s disease are donepezil (Aricept®), rivastigmine (Exelon®) and galantamine (Reminyl™). Another drug called memantine (Ebixa®) is also available for people in the middle to later stages of Alzheimer’s disease.

**Vascular dementia**

Aspirin is widely used to reduce the risk of further brain damage, including reducing the risk of strokes. There are also drugs available to control high blood pressure, to help prevent strokes and to treat diabetes and high cholesterol levels.

**Drugs used for dementia symptoms**

These can be used to treat restlessness, aggression and some of the other psychiatric symptoms which can appear in people with dementia. They include drugs for anxiety and depression, drugs to help sleeping difficulties and antipsychotic drugs, but because of their potential side effects, they should only be used if other options fail. The dose should be as low as possible for as short a time as necessary and carefully monitored. This is particularly relevant with antipsychotic drugs.

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**Antipsychotic drugs should not normally be given to people with dementia with Lewy bodies or Parkinson’s disease. You should check with your doctor as they can cause a very severe reaction if taken incorrectly.**
Dealing with specific symptoms

Other sections of this publication look at how to cope with the impact of various symptoms in certain situations and settings, like making the home safer.

You can get specific advice about changes in behaviour. There is rarely a right or wrong way – just what works for you and the people who care for you.

Further information

Alzheimer Scotland information sheet, Stress and distress. Go to www.alzscot.org or call the Dementia Helpline on 0808 808 3000.
Appendix 2: Caring for someone with a learning disability and dementia

This appendix – as well as the rest of the publication – may be helpful if you care for someone with a learning disability who develops dementia.

People with a learning disability are at greater risk of developing dementia than the general population, and of doing so at a younger age. One in 10 people with a learning disability is likely to develop dementia before they are 65. The risk is even higher among people with Down’s syndrome.

How to tell if someone with a learning disability has dementia

Knowing what type of dementia the person you care for has can help you understand how it might affect them.

Alzheimer’s disease is the most common form of dementia among people with a learning disability, but there are other types, and it’s possible to have more than one form of dementia at the same time. Dementia may progress quicker in people with Down’s syndrome.

There is no ‘test’ for dementia in people with a learning disability, but hopefully any changes will be picked up quickly during their normal, regular health checks.
You might notice some common early signs of dementia in the person you care for. They may:

- lose daily living skills
- struggle with kerbs, stairs or steps
- no longer enjoy activities or hobbies
- talk less because it’s difficult to find the right words
- get confused more often
- become less sociable.

If you’re worried about the person you care for, rule out other things first, especially if they can be treated quickly. Changes in the person you care for may be due to an infection, underactive thyroid, deteriorating eyesight, depression or pain, which can have similar symptoms to dementia.

Talking about dementia

If the person you care for is diagnosed with dementia, think about how to share the information with them in a way they can easily understand. It might be easier to talk about what changes they can expect in everyday life. It is important they understand what is happening so they can be properly involved in any plans for the future, including what care they may need.

Other carers and family members should try to use the same words to describe dementia and the possible effects. There are easy-read leaflets and other materials that may help.

You will probably want to talk to anyone that the person you care for is close to, or lives or works with, so these people understand why their friend may behave differently in future and so they don’t worry it’s because of something they have done.
Things to consider

You may find a lot of the information in this publication helpful. It applies to younger people with dementia in general, but there are some specific things you might want to think about.

Living arrangements

The person you care for will need increasing support as dementia progresses. It may become more difficult for them to live independently, whether on their own or with a partner or family member, in a shared tenancy or group home.

But they should continue to live in the same place, supported by familiar and consistent care and routines, for as long as possible. This will help them to retain everyday skills.

Where the person lives can be adapted along ‘dementia-friendly’ principles (see Home on p. 21) and to meet their personal requirements. Someone with Down’s syndrome may not be very tall, so make sure signs (on toilet doors, for instance) and reminder notes are at the right level for them to see easily.

If the person you care for does need to move to more suitable accommodation, it is probably better that this is part of a learning disability service rather than general dementia care.

Care and support

People with dementia increasingly rely on their long-term memories. Creating a ‘life story’ can be a helpful and fun way to share and record personal experiences, likes and dislikes. This could be in the form of a photo album or memory box, for example, and provide a link to their background and events or people from their past.

Non-verbal cues and body language will probably become even more important in communicating with the person you care for. It may be hard to know how dementia is affecting them. For instance, they may struggle to explain if they have problems seeing clearly; dementia can cause sight loss, but they may just have the wrong glasses on.
Further information

You can buy a range of booklets on dementia from **Down’s Syndrome Scotland**, including advice for GPs and the person’s brothers and sisters. [www.dsscotland.org.uk/resources](http://www.dsscotland.org.uk/resources)

There are resources available on the **Learning Disability and Dementia** website, and a discussion forum for staff and carers to share ideas. [www.learningdisabilityanddementia.org](http://www.learningdisabilityanddementia.org)

The **Easyhealth** website has information on dementia and learning disability (from various organisations) to help both paid and family carers and people with a learning disability. [www.easyhealth.org.uk/listing/dementia-(leaflets)](http://www.easyhealth.org.uk/listing/dementia-(leaflets))
Appendix 3: Care and support glossary

A diagnosis of dementia will bring you into contact with various health and care professionals and services. This is a rough guide to what these can provide. Care and support in your area may not include all of them, or be particularly designed for younger people. Alzheimer Scotland is a good place to start finding out what help is available locally.

People who can provide treatment, support or advice

Clinical psychologist
This is a health professional specially trained in diagnosing and assessing dementia and other mental health problems, who can provide a range of psychological treatments to help with symptoms and overall wellbeing.

Community psychiatric nurse (CPN)
This is a qualified mental health nurse, part of a team working with the consultant psychiatrist, who will help the person and their carer and family cope with the diagnosis and everyday living.

Dementia advisor
Dementia advisors provide information and advice to help the person and their carer and family find the dementia support they need, connect them to local groups and services, and help local communities to be more dementia friendly.

Dementia link worker or post-diagnostic support worker
A named and trained person who works with a person with dementia, their partner and family for at least a year following diagnosis. They help people understand and come to terms with their diagnosis, maintain their existing connections in the community and put them in touch with other people in the same situation. They help people plan
for their future care and future decision-making. This person may also be called a post-diagnostic link worker or memory clinic link worker.

**Dentist**

Dentists are qualified to treat the diseases and conditions that affect the teeth and gums. Some dentists will do home visits. Talk to a dentist about this or ask your local Health Board about the Community Dental Service.

**Dietitian**

Registered dietitians are qualified health professionals. They assess, diagnose and treat diet and nutrition problems at an individual level.

It is particularly important to eat well and stay hydrated when you have dementia. A dietitian can give advice on good nutrition, and help if eating habits change because of dementia. A dietitian can work with a speech and language therapist to provide advice on how the person with dementia can maintain a healthy, balanced diet if they’re having difficulty swallowing.

**Doctors and nurses at your local practice**

They should be able to advise on treatment and put you in touch with other medical services, and other sorts of care and support locally.

**Health visitor and district community nurse**

These nurses make home visits if the person with dementia has any general health problems.

**Occupational therapist**

The occupational therapist (OT) is an expert at helping people to continue doing as much as they can in their daily lives, for example with social and practical activities. They can recommend the right equipment to help, from bath and toilet equipment to memory equipment. You might be able to borrow equipment to try it out. The OT can also advise carers on how to support someone living with dementia to maintain skills, routines and roles. You can find an OT through Health and Social Care Partnerships, a GP, your local Alzheimer Scotland support organisation or through the community mental health team.
Physiotherapist
People in the moderate to late stages of dementia often have difficulties with walking and some experience falls, or don’t feel able to access the activities they used to take part in. Physiotherapists can give advice around exercise to improve strength and balance, provide walking aids and/or advice to assist walking, and provide advice around the prevention of falls. They can also advise carers on the safe way of helping someone to move. Referrals to a physiotherapist are made through the community mental health team or by a GP.

Podiatrist
Podiatrists (chiropodists) usually work in clinics, but can make home visits. NHS podiatry services are available free of charge for people who have a foot problem or have a medical need for podiatry treatment. Personal footcare, such as toenail cutting, is not provided by NHS podiatry services.

Psychiatrist
A psychiatrist is a qualified doctor specialising in mental health. Their particular area of interest may be dementia generally, old age or younger people with dementia. It is usually, but not always, a psychiatrist who makes and gives a diagnosis of dementia. They can prescribe drugs as well as advising on other forms of treatment, like counselling and different types of therapy.

Social worker
Social workers can carry out an assessment of the needs of both the person with dementia and the carer. They can advise on how any support can be provided, including through Self-directed Support arrangements (see Support on p. 66). They are employed by the local authority and work as part of the Health and Social Care Partnership.

Speech and language therapist
A speech and language therapist can provide support and advice to carers on how to maximise communication, both verbal and non-verbal. They can also assess and give advice if there are problems with eating, drinking and swallowing difficulties. GPs, mental health services and Health and Social Care Partnerships have details of local adult speech and language therapy services.
Types of service or support

Day centres or day opportunities
Day centres can offer structured activities for people with dementia. Some operate services at evenings and weekends too. They are usually aimed more at those with moderate dementia. There are not many day centres specifically for younger people but do check with Health and Social Care Partnerships or Alzheimer Scotland.

Dementia cafes and drop-in centres
These bring together people with dementia and their carers to mix socially, share experiences and get advice and information in a cafe-like community setting (sometimes an actual cafe).

Home care
Regular, short visits to the home by a care worker can be particularly helpful with things like getting washed and dressed, and the preparation of meals.

Home support
Home support is one form of support that helps someone continue to do things that are important to them, and not just in the home. It might include support to go shopping or visit friends, or simply providing company.

Respite care
This can give a break or provide some support if a carer is away. Respite care can mean someone comes to stay in the home or the person with dementia stays temporarily in a care home.
Self-directed Support
There are different ways care from your Health and Social Care Partnership is offered and funded. Self-directed Support gives more control over how care and support is provided and new legislation means all councils must offer various options, including payments direct to you.

The term ‘personal assistant’ is often used to describe a person you employ using direct payments to help you remain independent and do the things you enjoy. For instance, they may accompany a person with dementia to social and sporting events as well as helping with everyday tasks like shopping.

Voluntary services
Local charities and community groups often run schemes that offer the chance to socialise and get involved in activities.

Further information
Care Information Scotland is aimed at older people but explains what services are available, including in your area. careinfoscotland.scot

Care Information Scotland has specific advice on care services for people with dementia. careinfoscotland.scot/topics/care-at-home/dementia-services

The Self-directed Support in Scotland website explains ways you can manage your own care and support. www.selfdirectedsupportscotland.org.uk

Alzheimer Scotland booklet, Taking charge – a short guide to self-directed support for people with dementia and their carers. Go to www.alzscot.org or call the Dementia Helpline on 0808 808 3000.
Appendix 4: Dementia campaigns and research

The Scottish Dementia Working Group (SDWG) is a national campaigning group, run by people with dementia. They are the independent voice of people with dementia within Alzheimer Scotland. The working group campaigns to improve services for people with dementia and to improve attitudes towards people with dementia. [www.sdwg.org.uk](http://www.sdwg.org.uk)

The National Dementia Carers Action Network (NDCAN) is a national campaigning group that aims to represent and raise awareness of the particular challenges encountered by carers of people with dementia. Members have personal experience of caring for a person with dementia. [www.alzscot.org/ndcan](http://www.alzscot.org/ndcan)

The Scottish Dementia Clinical Research Network hosts a research register of people who are interested in taking part in current or future research studies into the causes and impact of dementia. [www.nhsresearchscotland.org.uk/research-areas/dementia-and-neurodegenerative-disease](http://www.nhsresearchscotland.org.uk/research-areas/dementia-and-neurodegenerative-disease)

Innovations in Dementia is a community interest company based in England that involves people with dementia in developing new treatments and approaches to dementia care. [www.innovationsindementia.org.uk](http://www.innovationsindementia.org.uk)