

10 Steps to Facilitating Garden Visits for Residents



For everyone it has been a long time without visitors and now things will be a little different. Please follow these steps to ensure that visiting remains as safe as possible for you and your residents.

Step 1. Each Resident has only one designated visitor who can attend once per week. This must be booked in advance of any visit. So, check the diary to know who may be visiting when throughout the day before you start your shift.



Step 2. Make sure the area for visiting is set up appropriately. Chairs should be 2 meters apart and there should be the availability of Hand Sanitizer and appropriate PPE for relatives to use.



Step 3. Ensure that paperwork (booking forms) are printed at the beginning of the day prior to visiting beginning. This will ensure smooth running of the visiting schedule.



Step 4. Assign staff to support and facilitate visiting and cleaning of the visiting area. Some residents may require additional support throughout their visit to maintain social distancing. The Visiting Area must be cleaned thoroughly between visits – it would be easier for someone to be given this responsibility at the beginning of the day.



Step 5. On arrival of the visitor at the scheduled time, Staff should ensure they observe the visitor using the hand sanitizer available following infection control procedures. They should also ensure they are wearing the necessary face covering.



Step 6. Staff can take the temperature of the designated visitor for recording on the booking form. The booking form should be handed to the visitor on a clipboard for their confirmation and signature. This confirms the terms and conditions of visiting and a declaration to ensure they are COVID Free. Staff must check that all sections of the form have been completed appropriately before the visit can go ahead.



Step 7. On the return of the completed paperwork, staff must decontaminate the pen and clipboard between uses.

Step 8. The designated visitor can be escorted to the visiting area. Once in place the resident can be supported to join them and staff may stay if necessary, to facilitate social distancing.



Step 9. Visits may only last 30 mins. Staff should support residents to return indoors where they must encourage residents to wash their hand thoroughly. If there was any accidental physical contact Staff must encourage residents to change and shower as appropriate.



Step 10. Once the visit is completed Staff must document any further information in relation to any further comments on the visit in order to continually improve our service.

