

Bathroom Raffle Terms and conditions

General terms and conditions which apply for a raffle

Our raffle will raise essential funds for people living with dementia, their careers and families in Scotland. Detailed records about our raffle are kept securely under GDPR regulations by our Stakeholder Engagement Team and may be provided to the gambling commission on their request.

All profits from the Bathroom raffle 2021 will be donated to Alzheimer Scotland (registered charity no. SC022315).

The person/s responsible within Alzheimer Scotland for the promotion of the Bathroom Raffle 2021 is Stakeholder Engagement Team, 81 Oxford Street Glasgow G5 9EP.

Based upon our estimates for our first raffle we predict the average the chance of winning a prize for a single ticket is approximately 1 in 1,667

Based upon our estimates of the number of entries and our costs for this Raffle, we estimate that approx 32% will be spent on expenses, 0% on prizes and 68% will be available to the Charity to fund our work

Key Terms

The information set out below is a summary of our key terms for information purposes only. This does not replace the full terms and conditions set out below. In the event of any conflict between this summary and the full terms and conditions, the full terms and conditions will apply.

(A) You must be 16 years of age or older and meet the other eligibility and verification criteria to purchase a Raffle Ticket or receive a Prize. See Clauses 1, 7 and 27.

(B) Each Raffle Ticket will be sold for £1.

(C) Applications for Raffle Tickets received after **23:59** on **29 march 2021** will not be entered into the Bathroom Raffle 2021 and the payment for such Raffle Tickets will be treated as a donation to Alzheimer Scotland unless you expressly state otherwise on your application for such Raffle Ticket(s).

(D) The Prizes for the Draw are: (1st Prize) Wet wall bathroom supplied and fitted. Full breakdown of what's included in the package will be detailed in section 20. (2nd Prize), Michael Kors bag £225 (3rd Prize), headphones are AKG by Harman Headphone model Y50BT from John Lewis cost £115

(F) Any complaints or disputes will be first handled by Stakeholder Engagement Team with a right to appeal to the Fundraising Standards Panel. See Clauses 41-43.

Definitions:

- 'Bathroom Raffle 2021' (means lottery), which consist of the Main Draw and some runner up prizes. The main draw prize has been donated by Wet Wall Bathrooms, Glasgow and Ayrshire and they reserve the right to offer installation to South, West and East of Scotland only, which will exclude the North. **(The North of Scotland being anywhere from Perth upwards and the Highlands and Island are excluded in this raffle.)**
- 'Closing Date' means **23:59 on 29 March 2021** for entries by digital on-line ticket sales only
- 'Ticket Holder' means a person who holds a Raffle Ticket in accordance with these terms and conditions.

Entry Conditions

- a) 1. To be eligible to purchase a Raffle Ticket, a person must:
 - a) be 16 years of age or over;
 - b) located in East, West or South Scotland; This excludes From Perth upwards and also excludes the Highlands and Island
 - c) not be an employee of Alzheimer Scotland
 - d) comply with these terms and conditions.
 - e) self-certify that they are the required age to play. A confirmation email will be sent to the entrant confirming their numbers in the draw and thanking them for their participation. Random age verification checks are carried out at regular intervals. If an entrant is found to be under the required age their payment will be returned, and they will not be entered into the draw.
 - f) Not buy entries on behalf of someone else

Material changes to this raffle are not predicted to happen, but in the event that this occurs you will be notified by email 14 days in advance of any changes

2. A Raffle Ticket will be entered into the Bathroom Raffle 2021 if:
 - a) an application for such Raffle Ticket is received by the Alzheimer Scotland before the Closing Date; and
 - b) payment for such application is received by Alzheimer Scotland before the Closing Date.
3. Each Raffle Ticket will be sold for £1.
4. Alzheimer Scotland may, at its sole discretion, refuse to sell a Raffle Ticket to any person without giving reasons
5. A Raffle Ticket may not be transferred from a person listed as the owner of the respective Raffle Ticket on Alzheimer Scotland records to another person.
6. By purchasing a Raffle Ticket, you agree to provide a minimum of your e-mail, Full name, house number, street name, contact number and postcode. Your personal data will only be used in order to contact you if you have won a Prize and if you agree permission under GDPR. Options to be contacted in the future will be

available while purchasing your online ticket. For more information, please refer to Alzheimer Scotland [Privacy policy](#)

Underage purchases

7. By purchasing a Raffle Ticket or entering you confirm that you are 16 years or older at the date when you purchased the Raffle Ticket Draw. If Alzheimer Scotland determines that a Ticket Holder is under the age of 16 at the date the Raffle Ticket was purchased, the Ticket Holder shall not be entitled to any Prize and Alzheimer Scotland will return to the Ticket Holder the amount paid by them the Raffle Ticket(s).

8. Alzheimer Scotland reserves the right to verify the age of any person seeking to purchase a Raffle Ticket or a Ticket Holder, at any time (including after a Raffle Ticket has been purchased), by requesting such proof of age as Alzheimer Scotland may require.

Payment

9. By purchasing, or attempting to purchase, a Raffle Ticket, you agree to be bound by these terms and conditions.

10. Payment for Raffle Tickets sold at a Point of Sale can be made on-line only

11. Credit cards cannot be used

12. Alzheimer Scotland accepts no responsibility if the chosen method of payment is cancelled by you, your bank or debit card provider.

13. A person may not purchase more than £100 of Raffle Tickets unless approved by Alzheimer Scotland upon special request. For approval email gdolan@alzscot.org

Closing Date

14. The Closing Date for the Bathroom Raffle 2021 purchased online is **23:59 on 29 March 2021**.

15. Applications for Raffle Tickets received after the 29 March at 23:59 will not be included in the draw.

16. Any payment for Raffle Tickets received after the Closing Date will be treated as a donation to the Alzheimer Scotland unless you expressly state otherwise on your application for such Raffle Ticket(s), for example by emailing the Raffle Tickets numbers and your details you received from Alzheimer Scotland when you purchased the tickets online. If payment is received after the Closing Date, Raffle Tickets will not be purchased/ entered into the Bathroom Raffle 2021.

The Draw

17. The Draw will take place on 31 March 2021 at: Alzheimer Scotland national facebook page live

18. Raffle Tickets and entries to the draw will be drawn by random selector

19. The result for the Bathroom Draw is final.

The Prizes

20. The Ticket Holder of the first Raffle Ticket drawn will receive a wet wall bathroom, supplied and fitted. Full details of what's included in the package are detailed below;

- Based on a 2mx2m bathroom the package will include
- White pvc ceiling
- 4 spot lights
- Choice of wetwall 30 styles and colours
- Lvt click vinyl flooring choice of colours
- Chrome towel radiator (must have gas central heating already in place)
- 1700x700 bath with overhead shower and glass screen or 1200x700 walk in shower or fully enclosed shower
- Electric shower Or Thermostatic rainfall shower (must have combi boiler for this)
- White floor standing vanity unit 500mm wide
- Concealed wc with back to the wall circle pan
- Chrome mixer or waterfall taps
- 12 month workmanship warranty ie leaks
- Can upgrade furniture bath and shower size for extra cost can also add bluetooth or led mirror for extra cost discussed directly with the prize winner at the time

21. The Ticket Holder of the second Raffle Ticket drawn will receive ladies Michael Kors bag £225

22. The Ticket Holder of the third Raffle Ticket drawn will receive headphones are AKG by Harman Headphone model Y50BT from John Lewis cost £115

Payment of Prizes

23. The person who wins the First Prize will be notified by telephone where possible. All other winners of Prizes will be notified via email.

24. All Prizes are non-transferable and no alternatives will be provided.

25. A complete list of winners of Prizes will be available from **01 April 2021** on our social media or by emailing stakeholderengagement@alzscot.org. Only first names or prize winners will be given

26. Alzheimer Scotland reserves the right to request proof of identity from any person who claims a Prize.

27. A person shall not be eligible to receive a Prize if they do not satisfy the criteria at Clause 1a)-(c).

28. Alzheimer Scotland reserves the right to withhold or refuse payment of any Prize if Alzheimer Scotland has reasonable grounds to believe that these terms and conditions have been breached in any way.

29. If a Prize is transferred to a person who is not eligible to receive the Prize, the Prize shall be repayable or returned (as applicable) by that person to Alzheimer Scotland on demand.

30. By entering the Bathroom Raffle 2021 Draw, if you win a Prize you agree to Alzheimer Scotland using your first name and home locality on Alzheimer Scotland

website, social media and otherwise to promote the raffles operated by Alzheimer Scotland.

Unclaimed Prizes

- 31. All Prizes must be claimed no later than 180 days from the date of the Draw.
- 32. Any Prizes which remain unclaimed after 180 days from the date of the Draw shall be forfeited and donated to the Alzheimer Scotland.

Responsible Gambling

- 33. Alzheimer Scotland provides the right to self-exclude.
- 34. You may request to be excluded from all raffles operated by Alzheimer Scotland.
- 35. If you wish to self-exclude, you can:
 - a) follow the self-exclusion procedure in the Raffles section of the Website <https://www.alzscot.org/win-with-alzheimer-scotland> or
 - b) contact our Stakeholder Engagement team on the following phone number 07796673130 or by email: stakeholderengagement@alzscot.org
- 36. If you elect to self-exclude, you may not purchase Alzheimer Scotland Raffle Tickets for the period of self-exclusion and will not be sent any related marketing.
- 37. At the end of the self-exclusion period, you may request to purchase further Raffle Tickets (and receive marketing materials) by contacting our fundraising support team on fundraisingsupport@alzscot.org

Limitation of Liability

- 38. Subject to Clause 41, the liability of Alzheimer Scotland to any Ticket Holder shall be limited to the amount of any Prize(s) which is due to that Ticket Holder.
- 39. Subject to Clause 41, Alzheimer Scotland shall not be liable:
 - a) to any person for Alzheimer Scotland inability to contact you and/or award any Prize due to any errors or omissions in the details you provide or your failure to update these details if they change;
 - b) for any interest of whatever nature claimed by person in a lost or stolen Raffle Ticket
 - c) any matter beyond Alzheimer Scotland reasonable control.
- 40. Nothing in these terms and conditions shall exclude or limit the liability of Alzheimer Scotland for:
 - a) death or personal injury resulting from negligence;
 - b) fraud or fraudulent misrepresentation; or
 - c) any other liability that cannot be excluded or limited by law.

Complaints

- 41. Should you have a complaint, please contact: Fundraising support 160 Dundee Street Edinburgh. A copy of our raffles complaints procedure is [available here](#).

42. If for any reason you are not satisfied with how the Alzheimer Scotland has resolved your complaint, you may decide that the matter be referred please contact

Scottish Fundraising Standards Panel

Telephone: 0808 164 2520

Website: <http://www.goodfundraising.scot/make-a-complaint/>

Email: complaints@goodfundraising.scot

43. Alternative contact OSCAR

Further Information

44. If you would like more information about raffles and lotteries please go to:

gamblingcommission.gov.uk.

45. If you are worried about your gambling or that of someone close to you, [Be Gamble aware](#) is the UK's leading authority on the provision of support, advice and counselling to people affected by gambling problems. If you or someone you know needs help or advice call their helpline 0808 8020 133 or visit [Be Gamble aware](#).

Governing Law

46. These terms and conditions are governed the laws of Scotland.

47. Subject to your right to use an alternative dispute resolution provider as set out at Clause 43, each party agrees that the courts of Scotland shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with this agreement or its subject matter or formation.